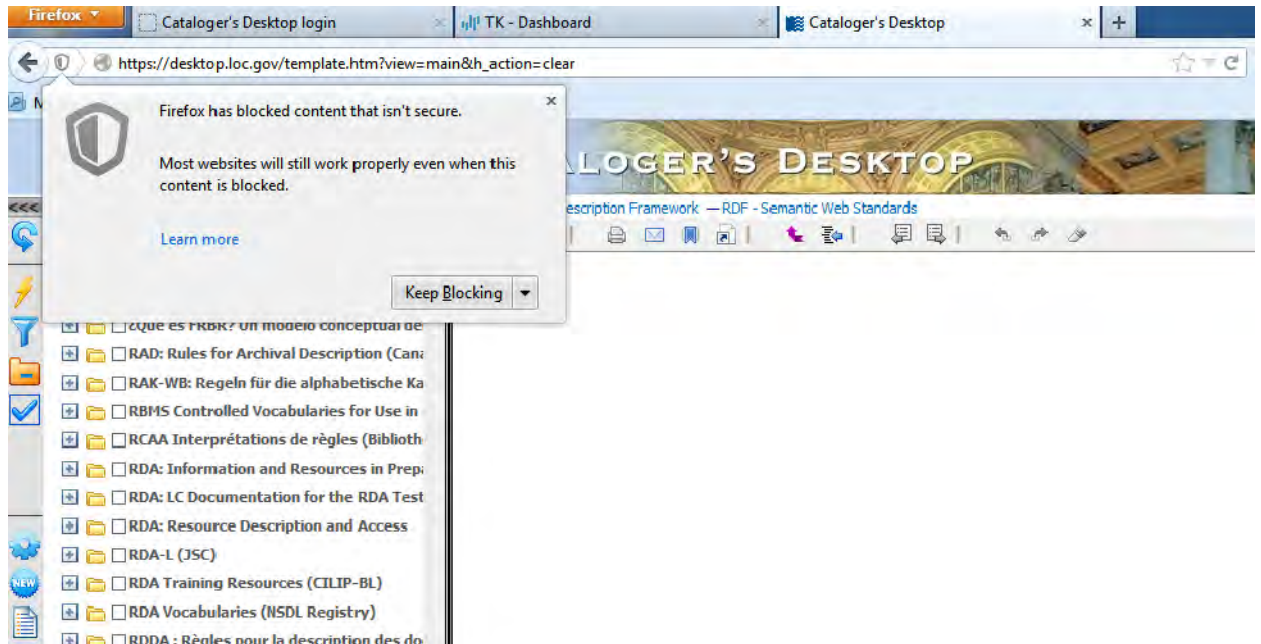
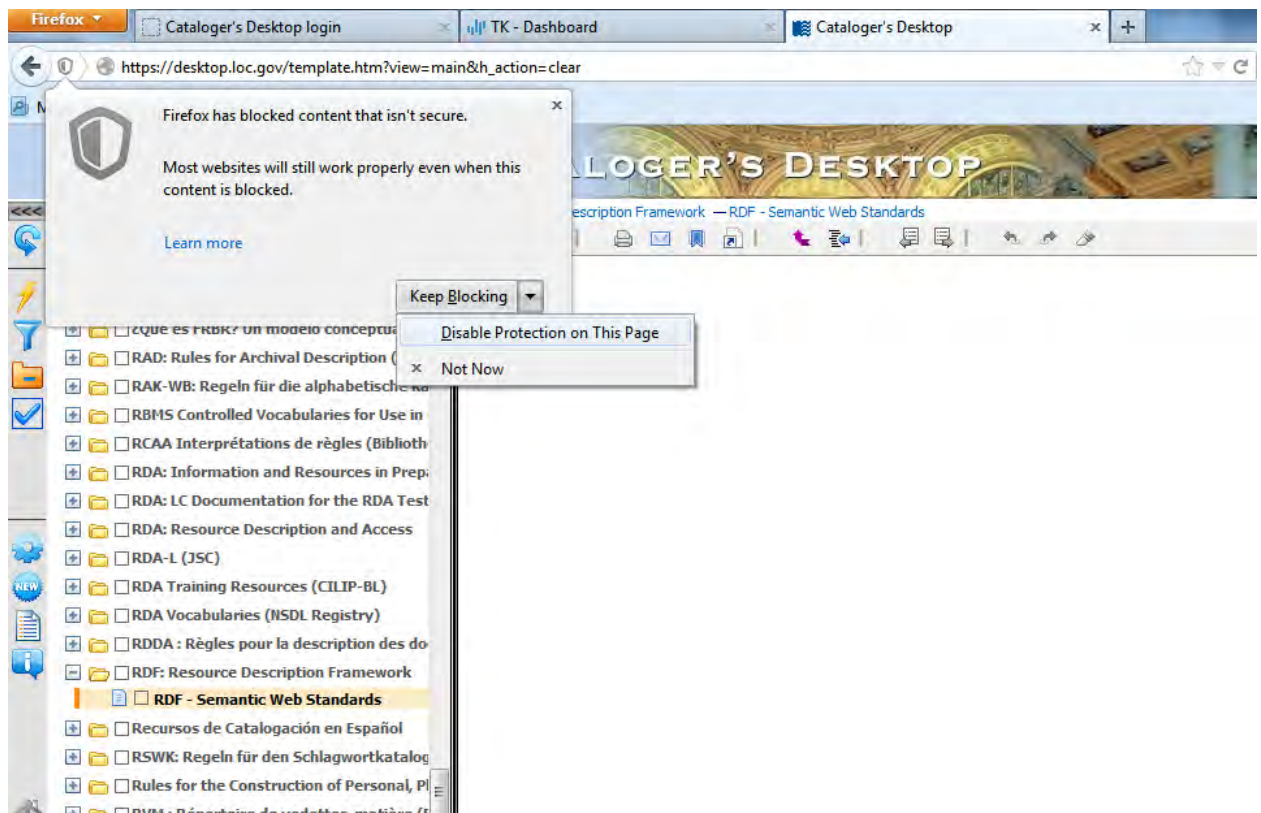


Instructions for fixing the RDA and AACR2 blank screen problem when viewing Cataloger's Desktop with Firefox release 23.0 or later. **Note:** This procedure works for only one session. You will need to repeat it every time you restart Firefox.

1. Left mouse click the shield icon in the address bar.



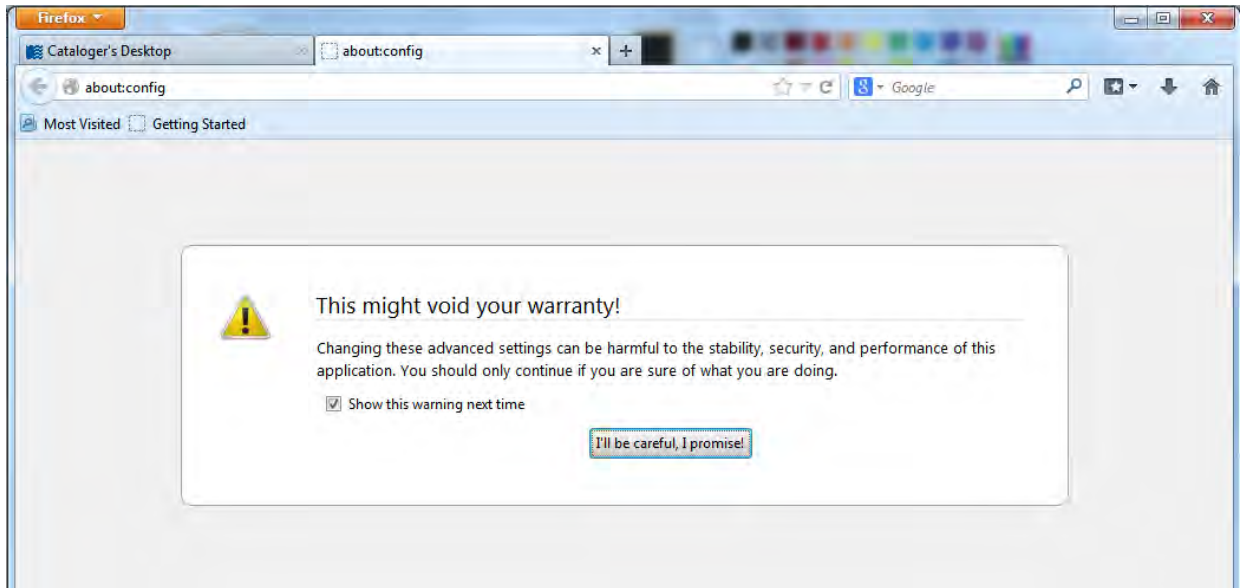
2. Choose the "Disable Protection on This Page" option.



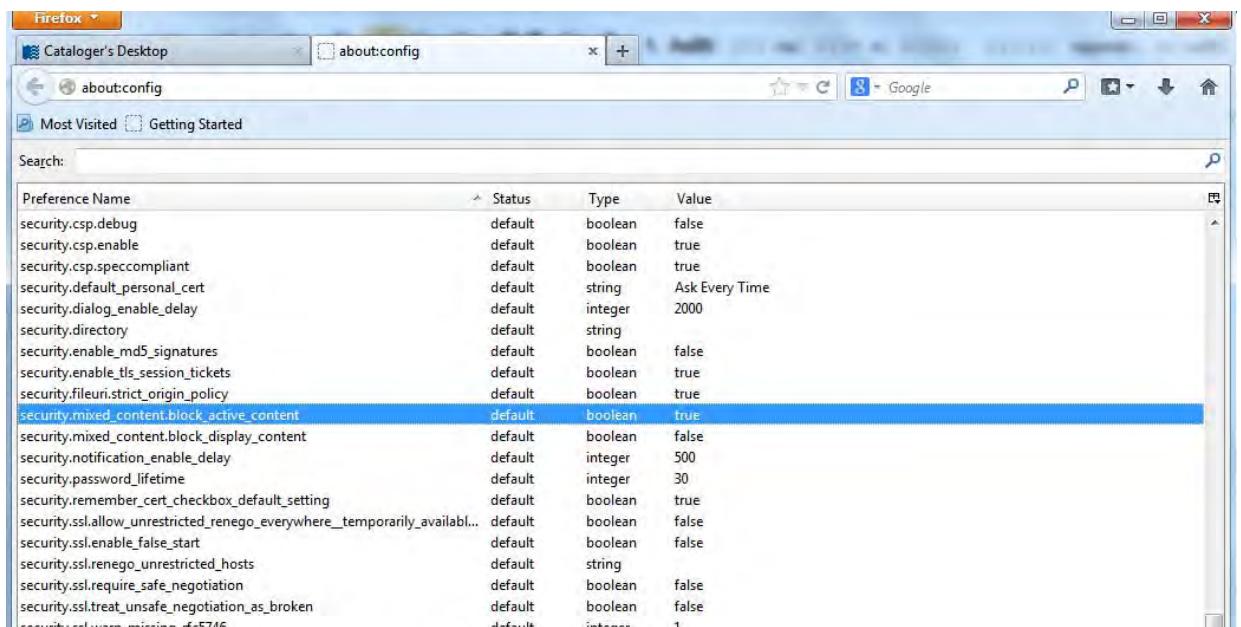
3. After you reload Cataloger's Desktop, "RDA: Resource Description and Access" will be available inside of Desktop.

Instructions for fixing the RDA and AACR2 blank screen problem when viewing Cataloger's Desktop with Firefox release 23.0 or later. **Note:** This fix is permanent and does not need to be repeated after Firefox restart. Unfortunately, this bypasses a security enhancement in Firefox 23.0 or later and may make your browser vulnerable to malicious third party websites. Read more about this on the Mozilla Security Blog < <https://blog.mozilla.org/tanvi/2013/04/10/mixed-content-blocking-enabled-in-firefox-23/> >.

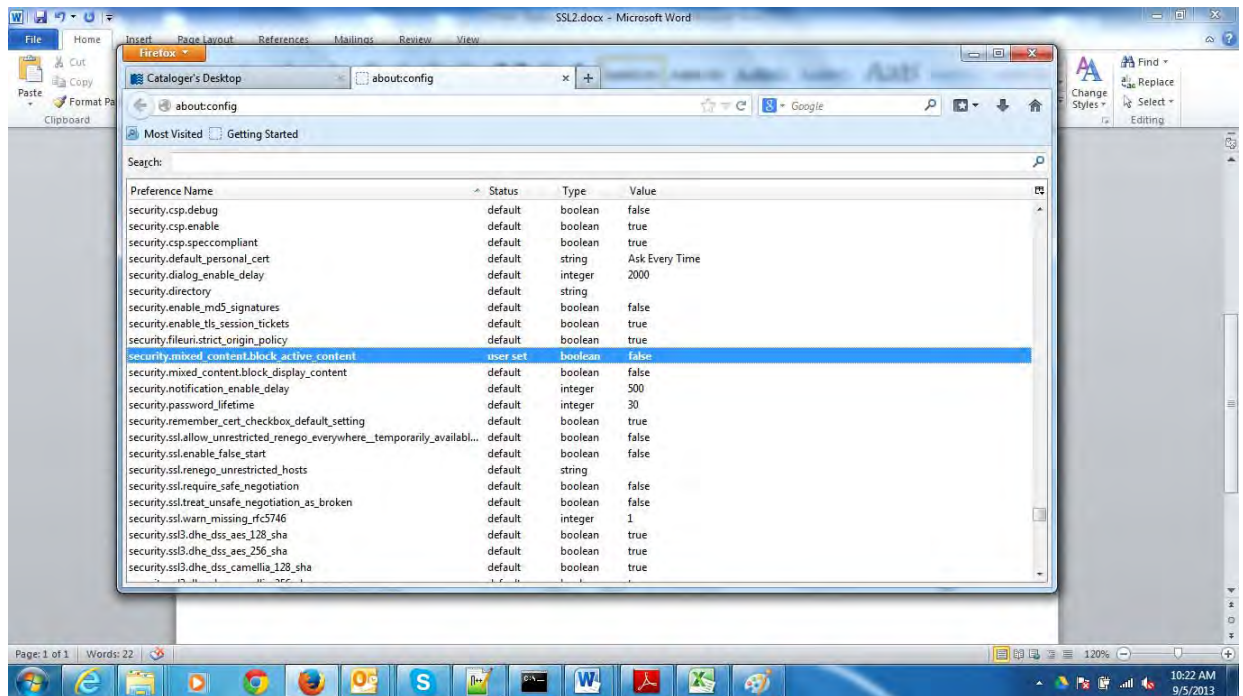
1. Type **about:config** into the Firefox address bar.



2. Click the "I'll be careful, I promise!" button.
3. Double click the **security.mixed_content.block_active_content** line



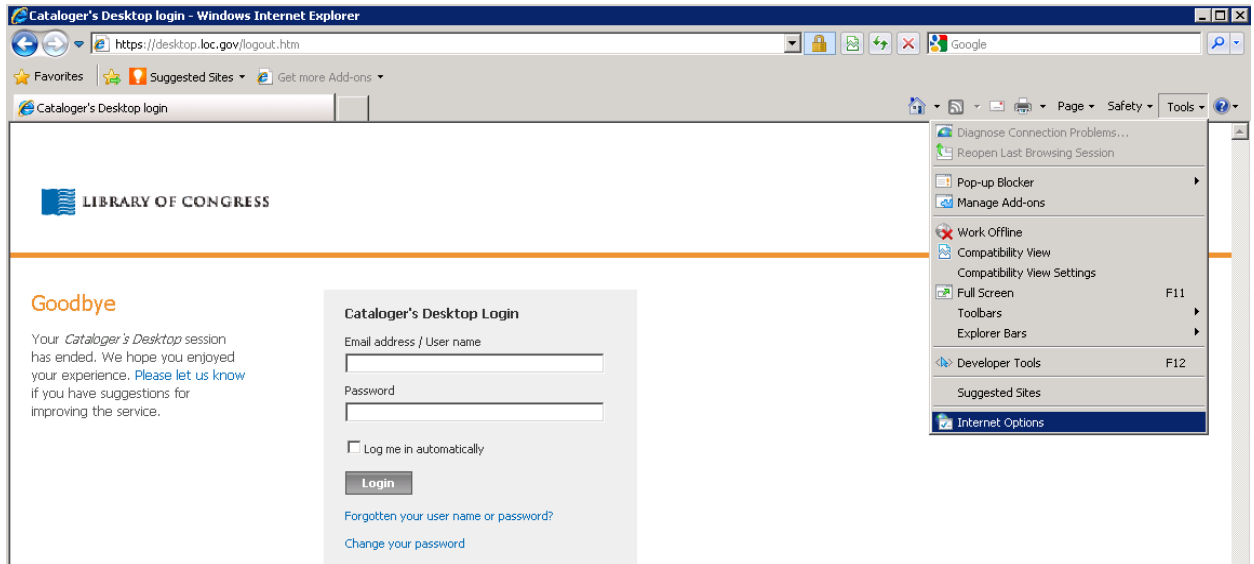
4. Note: The `security.mixed_content.block_active_content` value is changed to **false**



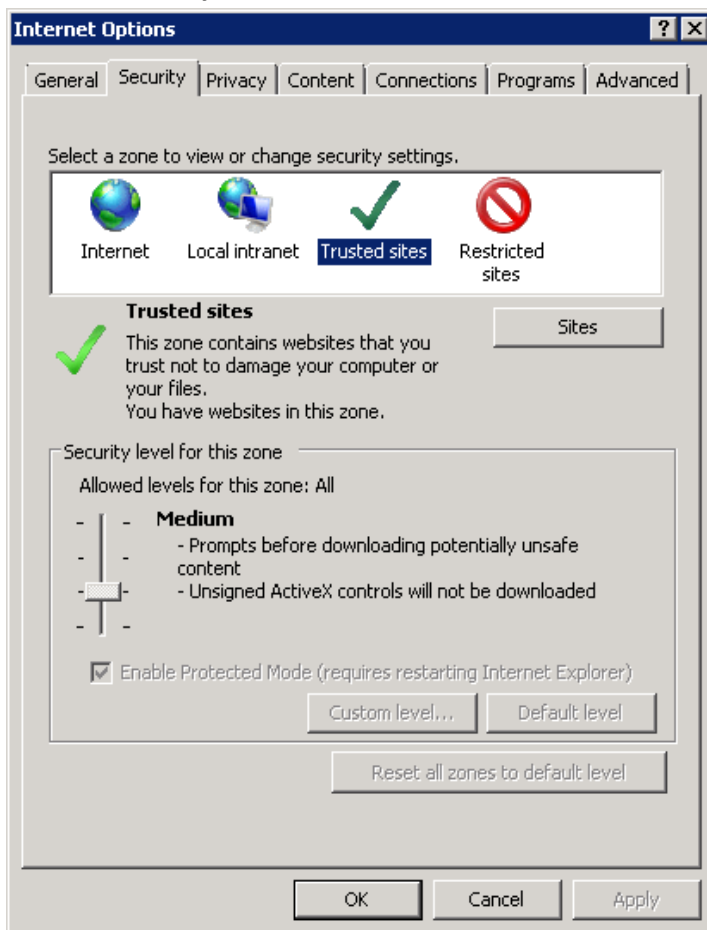
5. Restart Firefox. RDA and AACR2 will now display correctly within Cataloger's Desktop in your Firefox 23.0+ browser.

Instructions for fixing the RDA and AACR2 blank screen problem when viewing Cataloger's Desktop with Internet Explorer IE8/9:

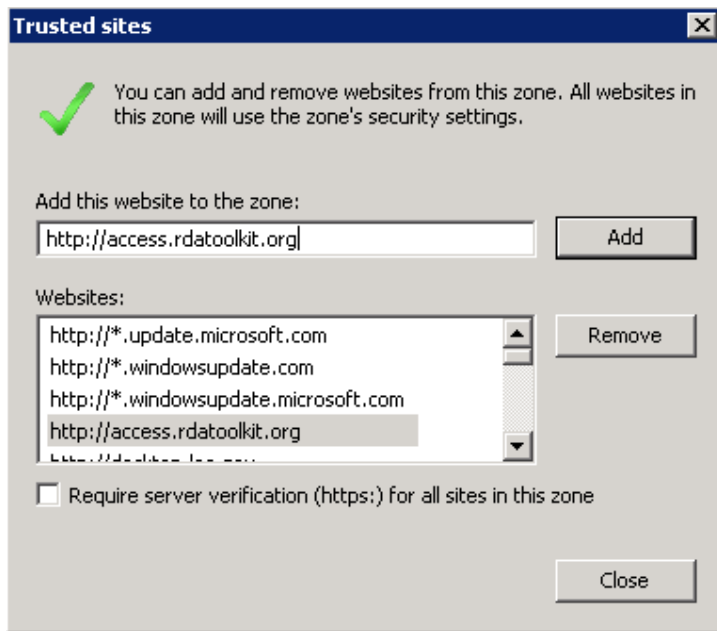
1. On the Internet Explorer menu bar, select **Tools > Internet Options**.



2. Click the **Security** tab and select **Trusted sites**. Then click the **Sites** button.



3. Add <http://access.rdatoolkit.org> to your trusted sites. Ensure that the checkbox “Require server verification (https:) for all sites in this zone” is unchecked when adding this http site. When you have finished this, click the “Close” button.



4. Reload *Cataloger's Desktop*. RDA and AACR2 will be available inside of Desktop.